**Samineni Sudheer Kumar**

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**PROFESSIONAL SUMMARY**

* Around 8 years of experience in design, implementation and configuration of **Office 365**, **MS Exchange Server, Lync, Skype for Business, System Center, VMware ESX/ESXi, Windows Server, Active Directory and Networking**.
* Expert in Microsoft Exchange technologies **Exchange 2003, 2007, 2010, 2013**, as well as **Office 365**and Microsoft **Lync 2010 and 2013**.
* Experience in migration to newer versions of **Microsoft messaging technologies**.
* Expertise in **Active Directory design & support** (GPO s, AD Schema, OUs, LDAP, Sites, Replication).
* Working knowledge of **Microsoft Exchange Server** […] **Outlook, Outlook Web Access** (OWA) /Web Mail, **email queue and Exchange Push Mail for mobile devices**.
* Implemented Exchange 2010 on premises and migrated existing **Lotus Notes** to **Exchange 2010 on premises.**
* Experience in Implementation and Migration of **Skype for Business**, **Lync 2010, Lync2013, Exchange 2013 and 2010, Active Directory 2008 and 2012,System Center 2012 and Blackberry 5.0.**.
* Extensive experience in capacity planning, architecting, installing, configuring, developing and administering Microsoft Office SharePoint Server.
* Experience in Implementation of Group policy, Patching, Security updates and Microsoft Security hardening Windows servers.
* Upgrading Android and Apple users from Mobilitron, and Casper to AirWatch Mobile Device Management.
* Knowledgeable of backup and recovery solutions and planning for disaster recovery.
* Experience deploying virtual servers using **VMWareESX/ESXi** platforms.
* Proficient in **PowerShell scripting** and process automation. Proven experience implementing high availability solutions for **Exchange and Lync**.
* Skilled at providing top-level support to large user basis and meeting or exceeding **SLA's.**
* Experience in networking and connection solutions **VPNs, LAN, WAN, DNS, and TCP/IP**.
* Well-versed in configuring, maintaining and deploying **Windows Servers (2008 and 2012).**
* Deep understanding of all **OSI layers from application to physical**.
* Experience in configuring Windows Server **Active Directory Domains, configuringDNS, DHCP, trust relationship, permissions.**
* Proficient in message tracking and troubleshooting to resolve mail delivery issues
* Proven ability to work efficiently in both **independent** and **team work environments**.

**TECHNICAL SKILLS:**

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| **Thorough understanding in Application Systems:** | SharePoint 2010-2016, Microsoft Office products 2003-2016, VMware ESX/ESXi, TCP/IP DNS/WINS DHCP, Lotus Notes, Office 365 Pro Plus |
| **Strong technical acumen of server Admins:** | MS Windows Server, MS SharePoint Server, MS Office Communication Server, PowerShell Scripting, Hyper-V Server Administration |
| **Thorough understanding of Office 365 products:** | Active Directory, Lync, Skype for Business, Yammer, Azure Active Directory, PowerShell, Microsoft Office products 2003-2016 |
| **Operating Systems** | Windows XP, Windows 7, Windows 8, 8.1, Windows 10, Microsoft Server 2008, Microsoft Server 2012, Kali Linux, Ubuntu, Mac OSX |
| **Virtualization tools:** | vSphere 4.x and 5.x, vCenter, VMware Update Manager, FT, HA, DRS, DPM, vMotion and Storage vMotion, SRM, ThinApp, VMware Workstation, P2V/ V2V Conversion, Citrix Xen Server, Hyper-V and SAN-backed applications and legacy hardware. |
| **Routing Protocols:** | RIP, RIP2, IGRP, EIGRP, OSPF, OSPFV3, BGP, ISIS, IPV6 address, and CLNS address |
| **Networking:** | LAN , WAN concepts, routing and switching, configuring inter- VLAN communication. |

**PROFESSIONAL EXPERIENCE:**

**Dexis Consulting Group, Washington, DCMarch 2017- Present**

**Office 365 Administrator**

**Responsibilities:**

* Worked with **Microsoft Tier 1 support** to resolve critical production issues.
* Worked on post migration issues like calendar notifications where users were getting notifications from unknown meetings and using PowerShell cleared the reminders.
* Responsible for creating **new user, shared mailboxes, distribution groups and security groups.**
* Updated configurations to filter incoming mail, **spam** and **resolve bounce back issues**.
* Monitored mailbox moves using migration reporting and addressed issues with bad items and failed moves.
* Verified contents of migrated folders to ensure consistency post migration.
* Created equipment as resources and used **PowerShell** to make it available in the Global Address list.
* Worked with Microsoft regarding **Skype for Business** where user messages were not received when sent and was able to resolve it.
* Worked with migration team so that all **post migration** issues were solved.

**Merch Direct, Bay shore, NY Mar 2016- Feb 2017**

**Office 365 Administrator**

**Responsibilities:**

* Experience with **Exchange online** and Skype for **Business Online**.
* Experience with **Microsoft Exchange server 2010/2013**.
* Hands on experience with **Windows Power Shell**.
* Configured Apple devices via Apple configurator 1&2 then delivered security policies, compliance and restrictions via AirWatch.
* Excellent knowledge of **Cutover, IMAP, Staged and Remote Move migration**.
* Hands on Application level patching.
* Switched over **MX records in DNS settings post migration**.
* Maintaining virus protection, OS & service packs, general operations, and providing back-up and disaster recovery
* Manage and troubleshoot Lightweight Directory Access Protocol authentication for applications.
* Configure and troubleshoot **AD smart card authentication.**
* Respond to AD DS data calls from auditors.
* Monitor audit changes to objects in the AD.
* Administered the **Domain Name Server (DNS).** The DNS is tied to the directory, and the operation of the directory service is based on a properly functioning dynamic DNS infrastructure**.**

**Liberty Mutual, Portsmouth, NH Nov 2014- Feb2016**

**Office 365 Administrator**

**Responsibilities:**

* Migrated **ADFS 2.0 server farm to ADFS 3.0.**
* Managed and configured Microsoft’s Office 365 Azure directory.
* Used Azure AD Connect for directory synchronization and federation with ADFS 3.0.
* Completed Exchange Online Hybrid deployment using Exchange 2010 servers.
* Implemented pilot group for Exchange Online
* Migrated **mailboxes to Exchange Online**.
* Migrated Blackberry, Android devices using **Intune.**
* Fixed synchronization errors for Active Directory, SMTP, GUID and Immutable ID issues.
* Utilized **Sync for mobile device connectivity** for users both on premise and in Office 365 environment.
* Troubleshoot Azure services synchronization with on premise AD and resynchronized using the Azure tools.

**Cerner Corporation, Kansas City, Missouri Jan 2013- Oct 2014**

**Senior Exchange Engineer**

**Responsibilities:**

* Implemented Office 365 with Lync 2013/ Skype-for-Business, and created a **hybrid** with Exchange 2013.
* Implemented Office 365, and configured permissions, mailboxes and policies.
* Use **Azure AD connect** to sync user mailboxes between Office 365 online and Exchange 2013 on premises thus creating coexistence**.**
* Created **single-sign-on** using ADFS.
* Switched over **MX records** in **DNS settings** post migration.
* Configured auto-discover services for Office 365 post migration
* Troubleshoot federation services between on premise and Office 365, and issues with federation and calendar sharing functionality.
* Implemented rich coexistence by enabling **calendar sharing** between tenant and on premises.
* Troubleshoot Exchange **database** problems, and performed restores as needed.
* Deployed hybrid servers for directory synchronization (**DirSync**) and single sign-on services (ADFS/ADFS Proxy).
* Created and managed **SharePoint** lists using SharePoint design and central administration.

**BHEL, Hyderabad, INDIA Feb 2012- Jan2013**

**System Administrator**

**Responsibilities:**

* Installing, configuring, administering, and **performance tuning Microsoft SQL Server2005/2008** familiar with Database Creation, Database Security, Database Replication/ Migration, Database Performance Monitoring, User Management, Database Backup/Restoration, Import/Export of SQL Database, Transact SQL, Microsoft  SQL Clustering, SQL Query analyzer and profiler.
* Installed & configured Windows 2008 with Active Directory service.
* Creating and Managing **VMware cluster with HA and DRS**. Creating and Managing resource pools for Virtual Machines. Monitoring and managing performance of **ESX servers and Virtual Machines**.
* Responsible for helpdesk support using BMC remedy ticketing system, inventory and system reporting.
* Installation, configuration and management of Windows Server 2008.
* Management for **Active Directory and patch management**.

**Birla Soft, Hyderabad, INDIA ,Jan 2011- Feb 2012**

**Systems Engineer and Exchange Administrator**

**Responsibilities:**

* Implemented Exchange 2010 on premises and migrated existing **Lotus Notes** to **Exchange 2010 on premises**.
* Implemented Exchange 2010 on premises, establishing **single forest** of Exchange servers.
* Supported migration of **8000 Lotus Notes users to Exchange 2010**.
* Used Bit Titan migration tool to create batches and migrate users/mailboxesfrom Lotus Notes to Exchange 2010.
* Responsible for creating **new user, shared mailboxes, distribution groups and security groups.**
* Responsible for user management, creating, and modifying accounts, files systems, network rights and access to file systems and directories.
* Administration using **EMC, EMS** (Exchange Shell) and **Windows Shell** (PowerShell). Supporting **OWA** and **Outlook client**.
* Designed and implemented enterprise wide **Group Policies**.
* Involved in Installing and Administration of **SCCM** for applying latest windows and security patches to all the servers.

**Gainsight, Hyderabad, INDIA Aug 2009- Dec 2010**

**Windows Server Administrator**

**Responsibilities:**

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* Assisted with all related VMware issues including the regional ESXi servers refresh.
* Responsible for updating and patching all ESXi servers.
* Administered and maintained the **vSphere V4.0 infrastructure**.
* Administered a corporate VMware ESXi Server infrastructure with capacity for 100 servers across 3 separate environments.
* Configured, Monitored and Maintained **Virtual server farms** consisting VMware and Hyper V.
* Defined and documented backup and recovery plans, as well as robust disaster recovery strategies.
* Performed cost analysis supporting consolidation of **physical servers into VMware**.
* Responsible for the planning, testing and implementation of server software patches and upgrades as scheduled.
* **Administered DHCP Server** creation of reservation and under reservation options, configuring of router IP address.
* Performed **server incident root cause, service, and crash dump analysis**.

**EDUCATION:**

**Bachelor’s Degree in Computer Science from GITAM, Visakhapatnam,AP,INDIA.**